

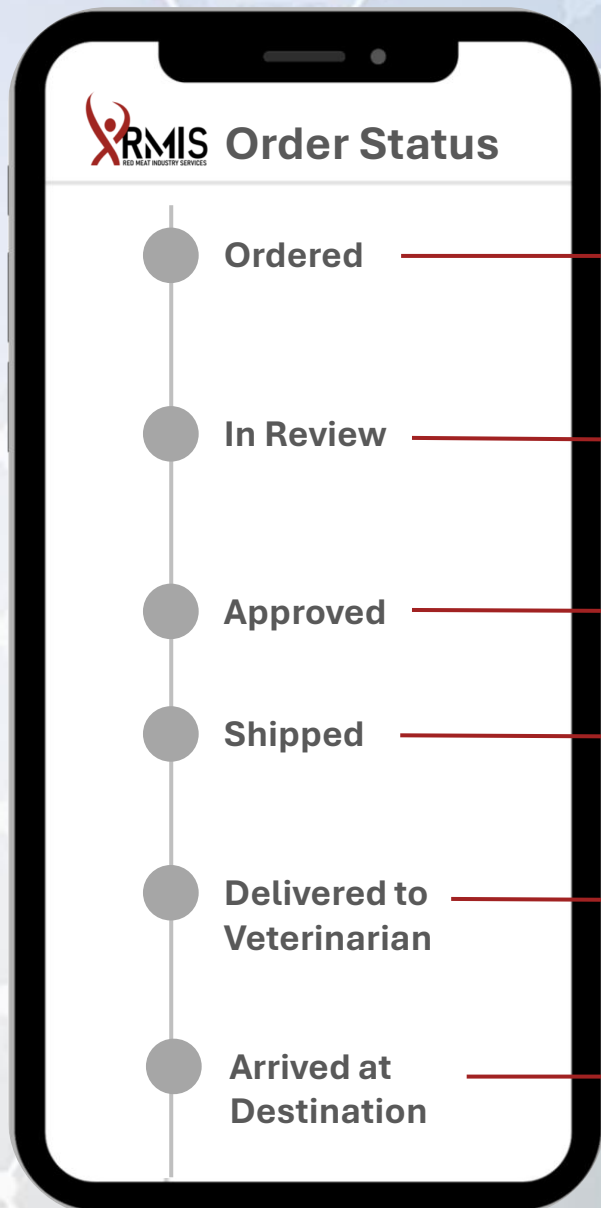
All communication through the RMIS Mobile App

HOW TO ORDER FMD VACCINE THROUGH RMIS

A simple step-by-step guide for producers and veterinarians

Farmers need to contact their **Veterinarian** to place an order. This process can also be coordinated through record-keeping systems and commodity organisations such as MPO Regional offices and SAPPO.

BEFORE YOU START: Both the producer (farmer or feedlot) and the veterinary practice must have a registered GLN on the RMIS Data Exchange Platform. Orders cannot be placed without one.



Vet place the order on the Vet Ordering Portal, from the practice's GLN, on behalf of the producer's GLN. First time ordering? See the vaccine ordering SOP on our website: <https://rmis.co.za/services/traceability/>

 WhatsApp message to the **farmer** indicating the order is placed

Order is being processed: order details and invoice generated can be viewed on the RMIS Mobile App

 WhatsApp message to the **farmer** about order and payment details

Payment is received and order is confirmed

Vaccine is packed at the independent warehouse and shipped to the veterinary practice

 WhatsApp message to the **veterinarian** that the consignment is out for delivery

On arrival at the practice, the **veterinarian** scans the QR code on the package using the RMIS App.

 WhatsApp message to the **farmer** that vaccines are ready for collection at veterinary practice

When the vaccine reaches the premises of vaccination, **farmer** needs to scan the QR code on the RMIS App to confirm delivery.

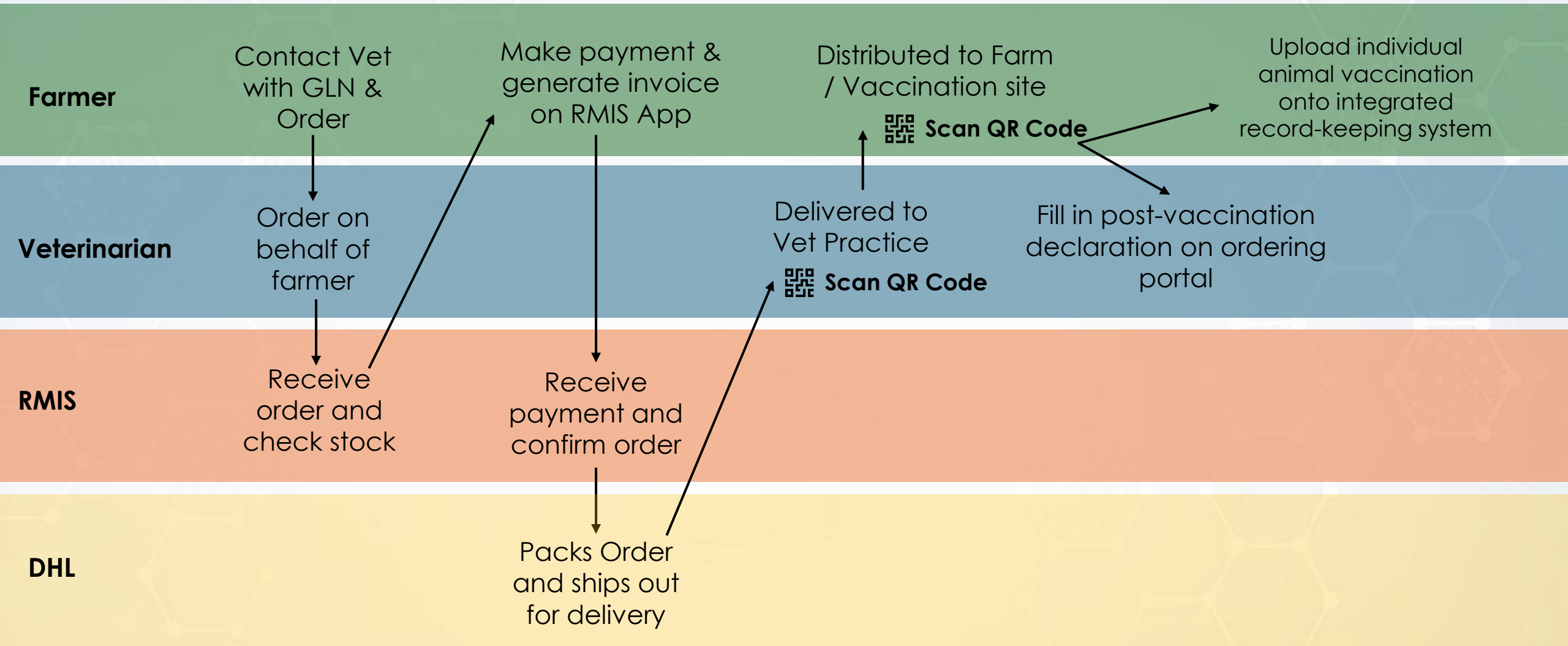
AFTER VACCINATION

Veterinarians need to complete the feedback report on the Ordering Portal after vaccination

Farmer needs to upload the individual livestock vaccinations on his personal digital record-keeping system



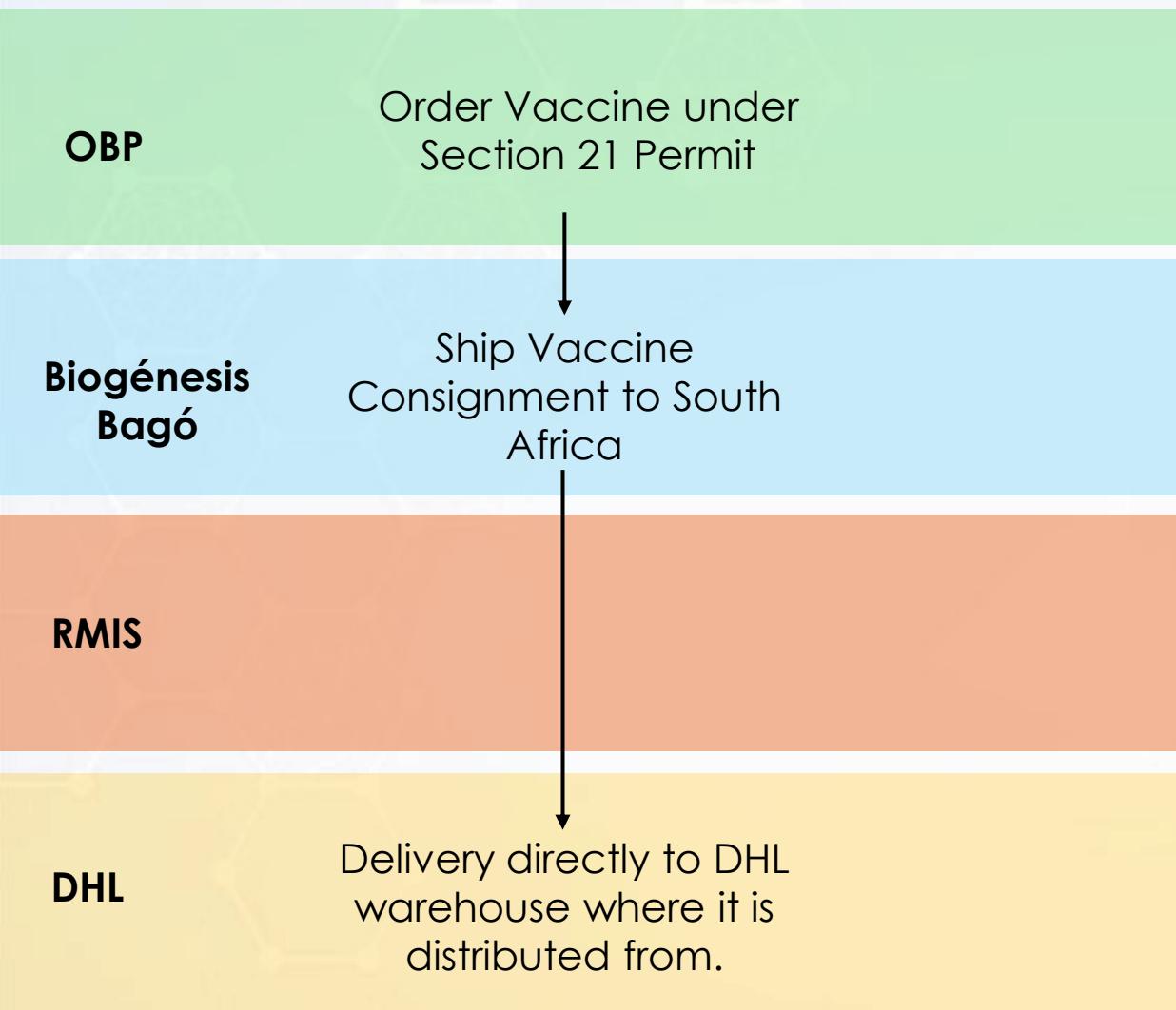
VACCINE DISTRIBUTION PROCESS



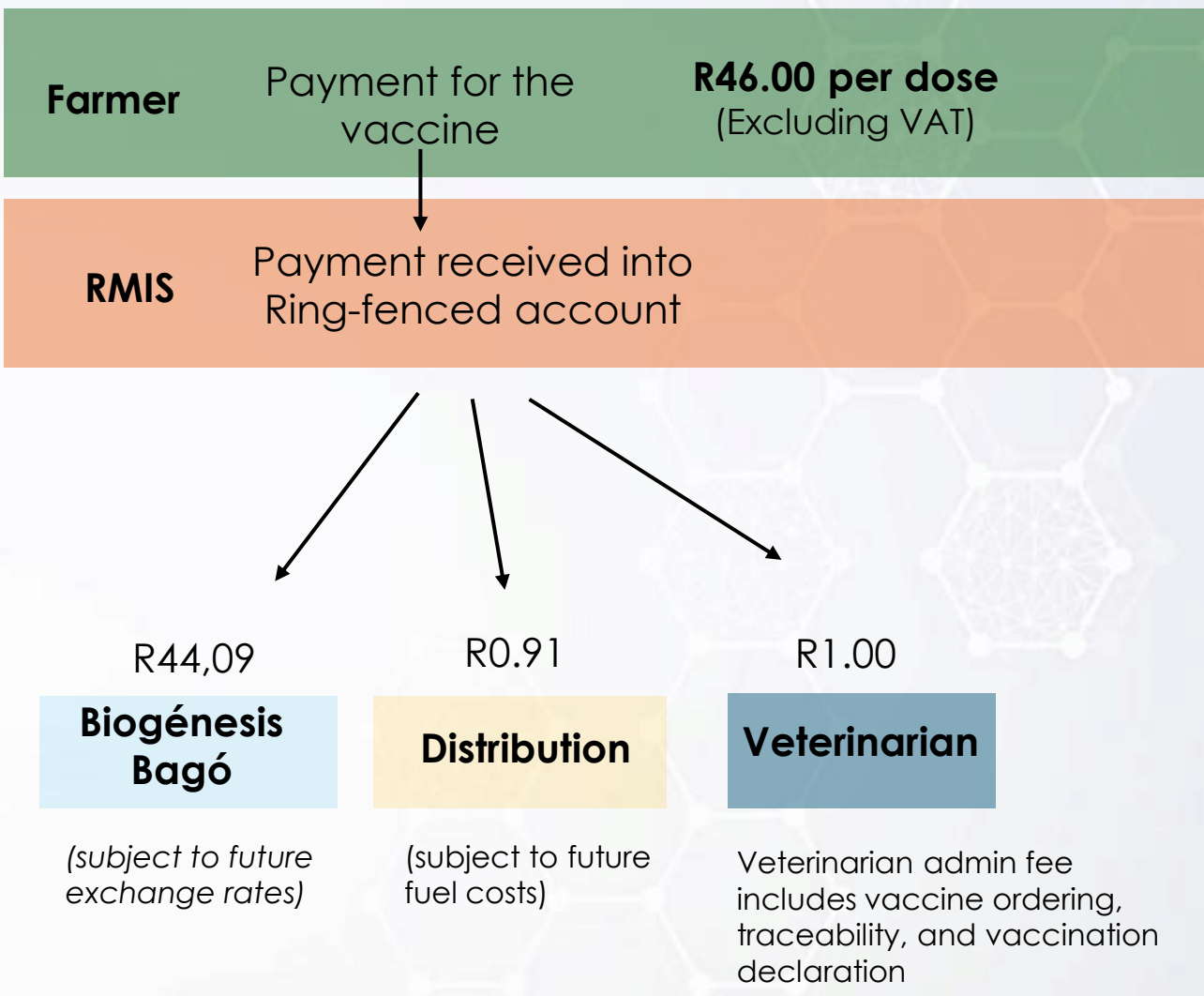
GOOD TO KNOW

- **Tracking:** Both the producer and the vet can track the status of an order at any time on the RMIS App.
- **QR Code Scan:** Both the Vet and Farmer need to scan the consignment on the RMIS App
- **Same number throughout:** Use the same cellphone number at every step, including when scanning QR codes.

VACCINE IMPORT PROCESS



VACCINE PAYMENT



RMIS and OPB do not profit from this transaction